

TERMS AND CONDITIONS

This document sets out the terms and conditions for all participants on SwiftAveiro®.

SwiftAveiro® reserves the right to change these terms and conditions at any time. Any amended terms and conditions will be posted on the official website.

PURCHASING TICKETS

All the information collected is used exclusively by SwiftAveiro® group. By purchasing a ticket or registering on our event you are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully.

Your lanyard Tickets

Your lanyard should be used around your neck at all times during the event.

Refund and Transfer policy

Refunds and transfers are available for tickets until the 21st of May.

Get a full refund on tickets if you change your mind until the 23rd of April. Please note that this refund will be subject to a 20€ transaction fee.

From the 23rd of April until the 21st of May, only 50% of the purchased ticket value will be refunded.

Refunds for Paypal orders

Tickets have a non refundable policy 60 days after purchase. All policy rules described above also apply.

Event information

SwiftAveiro® will not provide transport or travel expenses for any attendee. SwiftAveiro® disclaims any liability for all personal material and all attendees are responsible for their own material.

All talks have limited availability. It is not possible to exceed the number of places available for each talk so SwiftAveiro® reserves the right to deny attendee's participation in these situations.

SwiftAveiro® is not responsible for any loss or damage as a result of a substitution, change or cancelation of an event or talk.

Complaints

Complaints can be made by sending an email to swiftAveiro@gmail.com. We will endeavour to resolve any customer complaints within reason.